**🔑 Roles & Privileges**

**👤 1. Customer**

**Main purpose**: Search and book flights, manage personal bookings.

**Privileges:**

* 🔍 Search for available flights (search\_flights.php)
* 📋 View flight details
* 👤 Complete passenger profile (complete\_profile.php)
* 🛒 Make a reservation (confirm\_reservation.php)
* 💳 Proceed to payment (payment.php)
* 📄 View their own reservations (my\_reservations.php)
* ⚙️ Edit personal profile (optional/future)

**Restrictions:**

* ❌ Cannot add, edit or delete flights or airports
* ❌ Cannot view or manage other users
* ❌ No access to admin or employee dashboards

**🛫 2. Employee**

**Main purpose**: Assist with flight and passenger management.

**Privileges:**

* 👀 View all flights (employee\_view\_flights.php)
* ✏️ Add new flights (employee\_add\_flight.php)
* 📄 View all passengers (employee\_view\_passengers.php)
* 🛫 Add airports (employee\_add\_airport.php)
* ❌ Cannot edit or remove users

**Restrictions:**

* ❌ Cannot view or manage reservations
* ❌ Cannot view or edit other employees or admins
* ❌ No access to payment information

**👨‍✈️ 3. Admin**

**Main purpose**: Full control over the platform.

**Privileges:**

* 🔧 Add, edit, and remove:
  + ✈️ Flights (admin\_add\_flight.php, admin\_view\_flights.php)
  + 🏢 Airports (admin\_add\_airport.php, admin\_view\_airports.php)
* 👥 Manage all users:
  + View / edit / delete customers, employees, and other admins (admin\_view\_users.php)
* 📦 View all passengers (admin\_view\_passengers.php)
* 📊 View and manage all reservations (admin\_manage\_reservations.php)
* 💼 Access full administrative dashboard

**Restrictions:**

* None (has full system access)